

## Thursday April 9, 2015 Sheraton Metairie – New Orleans Hotel Metairie, Louisiana

### *Dear Quality Improvement Partner:*

Effective care transitions of patients from hospitals and emergency departments to outpatient facilities, nursing homes, their communities and medical homes can improve health care and reduce both inappropriate emergency department use and preventable readmissions. With the goal of improving care transitions, the Louisiana Department of Health and Hospitals, in partnership with the Louisiana Hospital Association and eQHealth, invites you to attend a statewide care transitions summit on April 9, 2015 in Metairie, Louisiana. The event will focus promising practices for creating more-effective transitions in care for Medicaid recipients.

The summit will be held at the **Sheraton Metairie – New Orleans Hotel on Thursday, April 9, 2015**. This all-day event will feature a keynote address by **Benjamin F. Miller, Psy.D.** and Assistant Professor at the Department of Family Medicine of the University of Colorado Denver School of Medicine, who is a national expert in the field. Local leaders will also share their experiences with cross-continuum coordination strategies that have led to a reduction in preventable hospital readmissions.

Working sessions will provide opportunities for participants to:

- ▶ discover opportunities and effective strategies for the reduction of hospital readmissions;
- ▶ develop robust partnerships with organizations across the continuum of care; and
- ▶ design approaches to address key drivers of Medicaid readmissions, such as behavioral health, substance abuse and unmet non-medical needs for patients with chronic conditions.

We are hoping to have participation from across the landscape of care. Participants will come from several

key sectors, including care management, discharge planning, social work, nursing and emergency department leadership, home health agencies, nursing homes and community organizations.

Please select the breakout group in which you plan to participate when you register. We will send out material ahead of the summit to help participants become more acquainted with the topic.

King-bed rooms at the Sheraton Metairie – New Orleans Hotel are available for summit attendees at \$149 a night. Information on how to reserve a room will be included in your registration confirmation email.

### **Register now!**

**CLICK HERE to access the online registration form, or visit**  
<http://app.ihl.org/events/SelectAttendee.aspx?New=1&EventId=2644>

We look forward to you attending the summit.

*Dr. Gee*

Rebekah Gee, MD, MPH, MSHPR, FACOG

**Medicaid Medical Director, Louisiana**

*If you have any questions, please contact*  
**Katie Baudouin.**

Katie Baudouin  
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Louisiana Care Transitions Summit  
 Sheraton - Metairie, Louisiana  
 Four Galleria Boulevard, Metairie, LA 70001  
 April 9, 2015

7:30-8:30	<b>Breakfast and Registration</b>
8:30-9:00	<b>Welcome and Introductions</b> Speakers: <ul style="list-style-type: none"> <li>• Rebekah Gee, MD, Medicaid Medical Director</li> <li>• Christine Gatlin, PhD, MHA, RN, CHC, Quality Improvement Manager, eQHealth</li> <li>• Ken Alexander, Vice President, Louisiana Hospital Association</li> </ul>
9:00 – 9:30	<b>Strategies for Quality Improvement</b> Speaker: <ul style="list-style-type: none"> <li>• Trissa Torres, MD, MSPH, FACPM, Senior Vice President, Institute for Healthcare Improvement</li> </ul>
9:30-10:30	<b>Keynote Address</b> Speaker: <ul style="list-style-type: none"> <li>• Benjamin F. Miller, PsyD Director, Eugene S. Farley, Jr. Health Policy Center, Assistant Professor in the Department of Family Medicine at the University of Colorado Denver School of Medicine</li> </ul>
Break 10:30 -11:00	<b>Break</b>
11:00-12:00	<b>Examples of Success in Louisiana</b> Share progress and barriers with improving transitions and reducing avoidable readmissions.  Speakers: <ul style="list-style-type: none"> <li>• Acadiana Readmissions Coalition, invited</li> <li>• 504 HealthNet, invited</li> </ul>
12:00-1:00	<b>Lunch</b>
1:00-3:00 With one 15 minute break	<b>Break out Groups - Working Sessions</b>  <b>Breakout 1: Chronic disease management/care coordination (coordination to health care system)</b> Facilitator: Ken Alexander, Vice President, Louisiana Hospital Association  <b>Breakout 2: Substance use disorder care coordination</b> Facilitator: Rochelle Head-Dunham, MD, Assistant Secretary/Medical Director, Louisiana Office of Behavioral Health

	<p><b>Breakout 3: Mental health care coordination</b> Facilitator: James Hussey, MD, Medical Director, Medicaid Behavioral Health</p> <p>During the working sessions, participants will:</p> <ul style="list-style-type: none"><li>• Meet State leaders and experts in given area</li><li>• Collaborate with colleagues with similar interests/concerns</li><li>• Apply strategies and tools for creating an action plan to coordinate and leverage all initiatives to improve care transitions within given area</li><li>• Develop action plans among the community and facilities</li></ul>
3:00-3:30	Report out and Closing

